Follow the steps below to update your license and trigger a new MVR check.

Step 1: Reach Out to Uber Support

Open your Uber Driver app and contact Support or go to help.uber.com.

Step 2: Log In to Your Account

Go to Driving and Delivering Help and click **LOG IN** to access your account.

• Note: You must be logged in to see all support options.

✓ Step 3: Re-Upload Your Driver's License

Follow the instructions to upload your updated license. This tells Uber you've made changes and are ready for a new review.

Step 4: Let Uber Do the Rest

Once your license is uploaded, Uber will automatically create a case and start the process to run a new MVR check.

✓ Step 5: Be Patient

MVR checks are usually processed once a week, typically by the end of the day on Fridays. It might take up to 7 days for everything to go through.

Step 6: Watch for Updates

Uber will notify you through the Driver App or by email once your new MVR is ready.